HARLAXTON COLLEGE

PRACTICAL TIPS for VISITING FACULTY

Spring 2019
Practical Tips for Visiting Faculty
Harlaxton College
Spring 2019

Introduction

Welcome to Harlaxton College! This booklet is a collection of practical tips and a source of information that we hope you and your family members may find useful in your daily life in the Manor.

Harlaxton College presents a distinctive living-learning experience, and living in the Manor will be equally unique and special. Many aspects of daily life may be different from that which you are accustomed to, and we hope that this booklet may answer some of your questions. If during your stay you find information that you feel should be included in the booklet please do let us know.

This booklet deals just with practical day to day matters and you will find information about teaching at Harlaxton, and other related academic matters in a separate booklet, the ‘Faculty Handbook’.

Before you arrive

There are some important things that you need to do before you arrive:

• Get or renew your passport. Be sure it is valid for at least 6 months after the end of your semester abroad. If you need a visa, Harlaxton will work with you to get this sorted out.
• Book your travel to the UK and to Harlaxton. A coach is sent to London Heathrow Airport for faculty arriving by 10.00am on arrival day and wishing to travel to Harlaxton as a group. You may wish to make your own way to Harlaxton, in which case we need to know what your plans are.
• Arrange UK school places for your child or children; Harlaxton will assist.
• Check with your health care insurance provider about coverage whilst in the UK.
• Inform Harlaxton of your interest in volunteering.
• Your rooms will not be ready before arrival date but we can accept luggage or boxes sent in advance – please let us know if you are sending things ahead of time.
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<tr>
<th><strong>Children and Young People at Harlaxton</strong></th>
<th><strong>School Placement</strong></th>
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<td>If you have school-age children, placement in local schools is organized and managed by the College Secretary (Anne Hollick). The schools are first class, we have good links with them all and children and parents are pleased by the results. As with most things, however, nothing is automatic. Changes in UK policy occur from year to year. We monitor these closely and do our best to assist you with this vitally important part of your transition to Harlaxton.</td>
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<tr>
<th><strong>Safeguarding</strong></th>
<th><strong>Dress</strong></th>
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<td>We are a workplace, a college, and a home and have a duty of care, and certain legal obligations, to children and young people. Harlaxton is committed to safeguarding children and young people who come to the Manor and actively takes steps to promote their welfare and protect them from harm. Information leaflets giving guidance and advice to staff and visiting faculty are given out at induction. We also have a leaflet for younger visitors, ‘How to stay safe’, which provides guidelines and tips about staying safe both indoors and out.</td>
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<td><strong>Dressing for the weather, the Manor and for special occasions</strong></td>
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<tr>
<td>It is never really hot here. If you like to run, you will need shorts but you probably won’t need them for anything else.</td>
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<td>Conversely it is never really cold here, though the winds can be cold, it is often very damp and sometimes there is snow. You will probably need sweaters and fleeces. ‘Harlaxton’ sweatshirts and fleeces are on sale in the Boutique and can be purchased once you arrive.</td>
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<td>On a normal day, we are “business casual” – collared shirts for men, without ties, and the equivalent for ladies. We have a few occasions where “dress is smart.” This usually means jacket and tie for men, and the equivalent for ladies.</td>
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<td>We wear academic regalia on two occasions each semester. You may bring your own or you can use one of the College academic robes – but please let us know in advance.</td>
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| Finance | **Cash/ATM**  
The easiest way to obtain cash whilst you are at Harlaxton is to use the ATM located at Reception. The ATM is ‘Free’ to use - neither Harlaxton College nor our bank will charge you a commission. Please note, however, that your bank may levy a charge for cash withdrawals. The maximum withdrawal is £250, but some US banks will impose an international cash withdrawal limit which may be a lower amount. The minimum withdrawal is £10. The ATM is available 24/7.  

**Foreign Currency Exchange**  
**Personal cheque exchange**  
Personal cheques may be cashed at the Business Office up until the final month of the semester.  

**Credit/Debit Card cash transactions**  
You may use your credit/debit card to withdraw cash in the Business Office, but it is cheaper to use the ATM. The maximum amount you may withdraw in a single day is £200, and there will be a 2.5% commission/administration charge.  

**Dollar exchange**  
The Business Office can exchange dollars for sterling but does not deal with Euros. The Grantham Post Office, most major rail stations and airports also exchange money, including Euros.  

**The Business Office**  
The office is open on weekdays from 9am – 12noon and 1pm – 5pm. |

| Electrical appliances | **PLEASE READ THIS SECTION CAREFULLY**  
  
- Many smaller personal electronic appliances are easy and cheap to obtain in the UK. Consider doing this rather than bringing your own from the States, as yours will not likely be rated for UK current;  
  
- At the beginning of every semester the College experiences multiple power outages because residents plug their non-UK-rated US appliances into UK plugs without stepping down the current by using a step-down convertor; |
• Electrical current is different in the UK, and is much, much more powerful. If you have a separate 220V service for your electric clothes dryer, electric oven, or air conditioning at home, then you have something similar to what is used for all appliances in the UK;

• Electrical outlets are different in the UK, too. Have a look at the plug on your electric stove or electric clothes dryer in the States. It will likely have an over-sized plug with three blade-like prongs. That’s close to what is used for all appliances in the UK;

• Adapting your US plug to fit a UK outlet is not the same as stepping down the current using a step-down convertor;

• Many computers and other digital devices (e.g. tablets and smart phones) operate on any electrical current in the world and use an internal switch to regulate the current. To know if yours does this, look at the excessively tiny specs on the power source cord. If it says 110V – 240V, then you will need only to adapt your US plug to a UK outlet. We sell adaptors in our boutique and at Reception. You can also find them at Target and Walmart, and elsewhere in the States;

• If your power source cord says anything else, then you will need to convert the UK power into a current that is appropriate to your US appliance. Because the UK current is greater than in the US, this is done using what is called a step-down convertor. You need to purchase your step-down convertor in the US; you will have trouble finding one in the UK;

• UK current and European (i.e. France, Spain, Italy) current are the same. UK and European electrical outlets are different. Often, you can purchase a step-down convertor that has a European plug (two elongated and rounded prongs) and that also comes with a UK outlet adaptor. With this, you will be prepared to use your US-rated appliances in the UK and on the continent.
| **Health and Medical Care** | The College Nurse is available in the Health Centre on Monday – Thursday mornings.  
Routine medical care is provided by the school nurse and a local doctor who will see faculty, family members, and students. The Health and Wellness Fee, which you will pay to the University of Evansville in advance of arrival, covers routine health care. Treatment of pre-existing and chronic conditions requires separate negotiations with our physician. Major medical issues and accidents will require coverage by your US insurance carrier. Please inform yourself ahead of time of the extent and limitations of your coverage while overseas. You will be given a ‘Health Services’ leaflet giving further information about health provision at Harlaxton, including opening hours of the Health Centre, upon arrival. |
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<td><strong>First Aid</strong></td>
<td>The College has trained members of staff who may administer first aid. If you need such help contact Reception/Security.</td>
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<td><strong>Counseling Services</strong></td>
<td>The College Counselor is available normally one evening per week. Sign-up sheets are confidential.</td>
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| **IT and Communications** | **Email**  
You will keep your own email account whilst at Harlaxton. This is an important vehicle for communication, both with staff and students.  
**Facebook**  
Each semester there is a closed student Facebook group that you may ask to join. There is also a Faculty Facebook that allows you to share information (including arranging social events perhaps?) with current and also keep in contact with former faculty.  
**Computers**  
You are encouraged to bring your own laptop, which our IT Technician can help you set up (including anti-virus protection) upon arrival. Additional laptops for classroom presentations are available. There is a network point in your own room, as well as wireless connectivity to the internet so that you can use your laptop, smartphone and other digital devices for work and pleasure. |
Wireless network
Wireless access is available campus-wide, including in your own room. Access details are provided in your initial information pack but in the case of difficulties contact Mark Crowson, IT Technician.

Printing and photocopying
Printers/photocopiers are available in the British Studies Office (adjacent to the Visiting Faculty Office), in the Computer Suite and the Library.

Telephones
Your room is equipped with a telephone, with a number that is personal to you. You may receive and make calls as you wish – details for using the phone can be found in your room. Calls to the States are very inexpensive but in the event of your charges for the semester exceeding £5 you will be sent a bill.

There is a telephone in the Visiting Faculty office that can be used for business related calls in the UK. Calls from this phone are paid for by the College.

There is a pay phone available for staff and student use both in the Manor and the Carriage House.

You may wish to consider purchasing an inexpensive cell (mobile) phone for use whilst at Harlaxton. This would be useful for family members, particularly whilst travelling.

Fax
The copier machine in the Business Officer is also a fax machine, and available for personal and business use. Faxes received will be placed in your mailbox.

Scanning documents
The copier machine in the Business Office, and those in the Library, the Computer Lab and British Studies Faculty Office can all scan documents to email.

Leisure
Senior Common Room
Otherwise known as the Van der Elst Room, the Senior Common Room is a Faculty-only comfortable lounge with lots of books, a television and facilities for making lights refreshments (coffee maker, kettle, microwave and there is a Faculty fridge adjacent to Room 302). Faculty are asked to wash up and return to the room any glasses, crockery and cutlery provided for their use in

Leisure
| **Living at Harlaxton** | **Your room(s)**
Your rooms are comfortable, well furnished, and carefully maintained. Linens, towels and basic cleaning and other supplies are provided to get you started. Just like at home, you are responsible for cleaning and further supplying your own rooms.  
**Cleaning and repairs**
If you need a repair, anything from a new light bulb to a leaking roof, add your name, room number and the nature of the problem to the Fix-It list posted on a bulletin board near Reception. If the problem is an emergency, contact Reception/Security and the person on duty will find the appropriate member of staff to assist.  
Vacuum cleaners are available near your rooms. Rubbish may be emptied into the recycling or general rubbish bins provided, or rubbish left outside your room first thing on weekday mornings will be collected by a member of the House Team. If you have any questions about your room, cleaning or repairs, please ask the House Manager, on telephone extension 302, or a member of her team.  
**Meals**
Students, faculty, and staff take their meals in the Refectory, near Reception. Meal times and menus for the week are displayed in the Reception area.  
The catering department is happy to prepare packed lunches for children attending school, available for collection at breakfast. Arrangements for these should be made with the Catering Manager once you arrive. |
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<td><strong>The catering department is also able to accommodate special dietary needs. If this applies to you please contact the Catering Manager upon arrival to discuss individual requirements.</strong> The Bistro which typically opens a pub in the evening may, subject to volunteer help, open on an occasional basis as a coffee shop during the day time. The Gregory Arms, a local pub which serves food, is at the end of the Manor drive. There are many other lovely eating places in the villages around Harlaxton.</td>
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<td><strong>Laundry</strong> Commercial-grade washers and dryers are located in both the Manor and Carriage House. These are free to use. You will need to supply your own washing detergents and conditioners. Ironing facilities are available in these two laundries but there is also an iron and ironing board for faculty use only stored adjacent to Room 302.</td>
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<td><strong>Lost Property</strong> Reception is the contact point for lost property, whether this is something you have lost or something without an obvious owner that you have found.</td>
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<td><strong>Mail service</strong> There is a small post office in Harlaxton village (open Monday – Friday, and Saturday morning, closed Wednesday afternoon) and a main post office in Grantham (open 9 am – 5.30 pm Monday to Friday, and Saturday morning until 12.30 pm). Both provide a full postal service but you can only exchange money at the Grantham main post office. Stamps, for posting within the UK or to the States, may be obtained from Reception between 9 am and 4 pm, Monday – Friday, and outgoing post already stamped may be left there for posting. Each member of visiting faculty will be allocated a mailbox and incoming mail will be placed in the appropriate box. If a parcel arrives for you, a collection note will be placed in your mailbox letting you know that there is something to collect from Reception.</td>
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<td><strong>Office space</strong> The Visiting Faculty Office is located adjacent to the British Faculty Office. This provides wireless network access, telephone access, networked computers, space to work on your own</td>
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laptop, and access to printer/photocopier/scanners in the British Faculty Office or in the Library close by. A supply of basic office supplies (such as pens and paper) is provided and the Academic Support team can help with sourcing other items that you require. Any specialist supplies you may wish to bring with you. Please note: paper sizes are different in the UK and our printers are set up specifically for this.

Sport and Recreation

**Sports Hall**
The Harlaxton Sports Hall has treadmills, elliptical machines, stationary bikes, dumbbell free weights, medicine balls, and more. There is also a ping-pong table. On the Sports Hall main level, there are courts for basketball, volleyball, and indoor soccer.
The Sports Hall has wireless connectivity and there are individual televisions on most pieces of fitness equipment. Children under 12 are not permitted to use machines or equipment in the Sports Hall. Children aged 12-16 must be supervised.

**Gardens and Grounds**
There is a leaflet about the gardens that will help in your explorations of the estate. The Manor drive and our Woodland Trail are great for walking. Beyond our grounds is sprawling English countryside with many trails and paths to explore.

**Camping Equipment**
The College owns and lends camping equipment (tents, sleeping bags, sleeping mats, and picnic blankets) for your use, free of charge. Students do have first priority but if you wish to borrow any of these items contact the Student Development Office.

Travel and Transport

**Airport Pickup and Return**
We will pick you up at London Heathrow Airport and bring you to Harlaxton Manor at no charge on the day of your arrival, provided you arrive at Heathrow (terminal 3 pickup point) by the agreed deadline time of 10.00 am. You may return to Heathrow on the student buses at end of term.
**Rail and Bus Services**
Rail and bus services connect Grantham to places throughout Britain. In particular there is a very fast and frequent service to London and other cities on the East Coast rail line such as York, Durham and Edinburgh.

**College Mini-bus**
The College operates a regular mini-bus shuttle service from the Pegasus courtyard to Grantham bus station. The schedule is posted by Reception. The Bus Station is in easy reach of the Rail Station. There is no regular service on Sunday but if there is demand, i.e. students and staff sign up, there is a mini-bus going to local churches in Grantham in time for their morning services. Suitcases and larger bags are not permitted on the mini-bus. Food and drink are also prohibited.

**Bicycles**
The College owns and lends bicycles for your use, free of charge. Contact Reception to borrow a bike.

**Taxi**
Local taxi firm, *Street Cars* (telephone no. 01476 590008), offers a discounted rate for taxi service into town or back to the Manor. *Street Cars* will charge you roughly half what other taxi firms typically cost.

**Cars**
If you hire a car and park it on Campus please let Reception know and give them the registration number of the vehicle. Hire cars may be parked either in front of the Carriage House or in the Visitors’ Car Park.

**Personal Travel**
When space is available, you are welcome to join the student trips that are organized by the Student Development Office. Students, of course, have first priority. Please note that overnight trips are built around the student demographic and are not luxurious. The day trips are more comfortable however.
While many people here help to coordinate and organize travel related to classes and student development activities, none of them are travel agents supporting the personal travel of faculty and staff, so please don’t ask them to be. We are all happy to be helpful with advice and suggestions and to share our local knowledge. Trip planning, ticket purchasing, hotel bookings, car rentals, and the like, however, are up to you.

**Weekend checkout**

So that we have some sense of where to contact you in an emergency and so we know when you are or are not in residence should there be a fire or other emergency, we ask that each week you complete a weekend checkout form. You will be emailed a reminder each week to go into your myHarlaxton account to fill out the questionnaire and complete the itinerary. Faculty as well as students complete this form.

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<td>All visitors, including family members or friends, who are staying in a faculty member's room or flat, must be pre-booked. Visitors are welcome to use an empty bed in your room, but may not sleep on the floor. Such visitors will be charged just for meals. Alternatively, your visitors may book a guest room (when available) at the normal rates. This includes Refectory meals when available. Please enquire at Reception about guest room bookings.</td>
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<th>Volunteer opportunities</th>
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<td>Volunteers help in many ways at Harlaxton and we welcome assistance from visiting faculty and family members, perhaps by serving in the Boutique or Bistro Coffee Shop, by helping in the Conservatory or by helping students with sports coaching. If you would like to offer help and share your talents to the benefit of the Harlaxton community please do let us know.</td>
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